



Facility/Assignment Evaluation Form

HCS is committed to providing our healthcare providers with personalized service and assignments at quality facilities. In order to continually improve our level of service, please take a moment to share with us your work experience with HCS and the client facility. Thank you for your participation. All information you share will be kept confidential.

Hospital Name: _____ Department: _____

Hospital Location: _____ Recruiter: _____

Please print out this form. When it is complete you may mail it to: HealthCare Staffing, 5072 Clark Howell Highway, Atlanta, GA 30349 OR FAX to: 770-991-1557

Please use the following scale to respond to the following questions:

- 1 – Very dissatisfied*
- 2- Dissatisfied*
- 3 – Somewhat satisfied*
- 4 – Very satisfied*
- 5 – Extremely satisfied*
- NA – Not applicable to me*

Section 1:

The questions below refer to your experience with Healthcare Staffing and HCS Travelers:

1. My resume or application was responded to promptly. 1 2 3 4 5 NA
2. How satisfied were you with the number of interviews you had with HCS? 1 2 3 4 5 NA
3. How satisfied were you with the credentialing process? 1 2 3 4 5 NA
4. How satisfied were you with the Orientation process? 1 2 3 4 5 NA
5. How satisfied were you with the competency testing process? 1 2 3 4 5 NA
6. How satisfied were you with the explanation of the benefit program? 1 2 3 4 5 NA
7. How satisfied were you with the length of time it took from the time you applied to the time you were hired? 1 2 3 4 5 NA
8. Overall, how satisfied were you with the interview process? 1 2 3 4 5 NA
9. How satisfied were you with the web based new hire process? 1 2 3 4 5 NA
10. How satisfied were you with the welcome you received from the recruiter? 1 2 3 4 5 NA
11. How satisfied were you with the welcome you received from the staffing coordinators?

- 1 2 3 4 5 NA
12. How would you rate the ability and knowledge of the HCS staff? 1 2 3 4 5 NA
13. How satisfied are you that you received the information and tools necessary to be successful in your assignment? 1 2 3 4 5 NA
14. How satisfied are you with the time it took to receive your benefits package? 1 2 3 4 5 NA
15. How satisfied were you with the assistance provided by the credentialing coordinator? 1 2 3 4 5 NA
16. How satisfied were you with the assistance provided by the staffing coordinator? 1 2 3 4 5 NA
17. How satisfied are you with how the assignment was described during the recruitment process compared to what you were actually doing? 1 2 3 4 5 NA
18. How satisfied were with your compensation plan? 1 2 3 4 5 NA
19. How satisfied were you with the housing arrangements for your assignment? 1 2 3 4 5 NA
20. Considering everything, how would you rate your overall satisfaction with HCS? 1 2 3 4 5 NA

21. Please share any additional comments you may have with us:

Section 2:

The questions below refer to your experience with the client facility:

1. The job assignment and unit were as stated. 1 2 3 4 5 NA
2. The hospital was clean and well maintained. 1 2 3 4 5 NA
3. The medical staff treated nursing and allied health professionals with respect and was available as needed. 1 2 3 4 5 NA
4. The facility included Travel/agency staff in educational and other facility related activities. 1 2 3 4 5 NA
5. How satisfied were you with the response/support of ancillary departments? 1 2 3 4 5 NA
6. Medical equipment and supplies were in stock and available. 1 2 3 4 5 NA
7. Medication was in stock and available in a reasonable amount of time. 1 2 3 4 5 NA
8. How satisfied were you with the orientation you received to the department? 1 2 3 4 5 NA
9. How satisfied were you with the resources and support made available to you in the department? 1 2 3 4 5 NA

10. How satisfied were you with the amount of support staff available to the department? 1 2 3 4 5 NA
11. How satisfied were you with the communication between caregivers? 1 2 3 4 5 NA
12. How satisfied were you with the quality of care in your department? 1 2 3 4 5 NA
13. How satisfied were you with the patient ratios in your department? 1 2 3 4 5 NA
14. Adequate patient safety measures were implemented. 1 2 3 4 5 NA
15. Department was receptive to having a "traveler" or "agency" healthcare professional. 1 2 3 4 5 NA
16. How satisfied were you with the floating practices of the facility? 1 2 3 4 5 NA
17. How satisfied were you with the overall work environment in your department? 1 2 3 4 5 NA
18. Overall, how satisfied were you with your assignment? 1 2 3 4 5 NA
19. If recommending this facility, you would be: 1 2 3 4 5 NA

20. Please share any comments you may have about the facility or your assignment: _____
